

**US / CANADA**

Canada, United States of America. (US possessions are categorized by region of the world. For example, Puerto Rico is listed under Latin America/Caribbean.)

Average delivery times    Normal: 7-12 business days  
Express: 2-4 business days

**EUROPE**

Albania, Andorra, Austria, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, England, Finland, France, Germany, Gibraltar, Greece, Greenland, Hungary, Iceland, Ireland, Italy, Liechtenstein, Luxembourg, Macedonia, Malta, Monaco, Netherlands, Norway, Poland, Portugal, Romania, Saint Pierre et Miquelon, San Marino, Slovaquia, Slovenia, Spain, Sweden, Switzerland, United Kingdom, Vatican City State, Yugoslavia

Average delivery times    Normal: 6-10 business days  
Express: 3-5 business days

**LATIN AMERICA / CARIBBEAN**

Anguilla, Antigua and Barbuda, Argentina, Aruba, Bahamas, Barbados, Belize, Bermuda, Bolivia, Brazil, Cayman Islands, Chile, Colombia, Costa Rica, Cuba, Dominica, Dominican Republic, Ecuador, El Salvador, Equatorial Guinea, Falkland Islands, French Guiana, Grenada, Guadeloupe, Guatemala, Guyana, Haiti, Honduras, Jamaica, Martinique, Mexico, Montserrat, Netherlands Antilles, Nicaragua, Panama, Paraguay, Peru, Puerto Rico, Saint Kitts and Nevis, Saint Lucia, St.Vincent Grenadines, Suriname, Trinidad and Tobago, Turks and Caicos Islands, Uruguay, Venezuela, Virgin Islands (British), Virgin Islands (U.S.)

Average delivery times    Normal: 10-14 business days  
Express: 5-7 business days

**WORLD**

Afghanistan, Algeria, American Samoa, Angola, Antarctica, Armenia, Australia, Azerbaijan, Bahrain, Bangladesh, Belarus, Benin, Bhutan, Botswana, Bouvet Island, British Indian Ocean Ter., Brunei Darussalam, Burkina Faso, Burma, Burundi, Byelorussia, C.S.I, Cambodia, Cameroon, Cape Verde, Central African Republic, Chad, China, Christmas Island, Cocos (Keeling) Islands, Comoros, Congo, Cook Islands, Cote d'Ivoire, Democratic Yemen, Djibouti, East Timor, Egypt, Estonia, Ethiopia, Faeroe islands, Fiji, French Polynesia, French Southern Ter., Gabon, Gambia, Georgia, Ghana, Guam, Guinea, Guinea-Bissau, Heard and Mc Donald I., Hong Kong, India, Indonesia, Iran (Islamic Rep. of), Iraq, Israel, Japan, Jordan, Kazakhstan, Kenya, Kiribati, Korea, Korea (Republic of), Kuwait, Kyrgyzstan, Lao (People's Dem. Rep.), Latvia, Lebanon, Lesotho, Liberia, Libyan Arab Jamahiriya, Lithuania, Macau, Madagascar, Malawi, Malaysia, Maldives, Mali, Marshall Islands, Mauritania, Mauritius, Micronesia (Fed.), Moldova (Republic of), Mongolia, Morocco, Mozambique, Myanmar, Namibia, Nauru, Nepal, New Caledonia, New Zealand, Niger, Nigeria, Niue, Norfolk Island, Northern Mariana Islands, Oman, Pakistan, Palau, Papua New Guinea, Philippines, Pitcairn, Qatar, Reunion, Russian Federation, Rwanda, Saint Helena, Samoa, Sao Tome and Principe, Saudi Arabia, Senegal, Seychelles, Sierra Leone, Singapore, Solomon Islands, Somalia, South Africa, Sri Lanka, Sudan, Svalbard and Jan Mayen I., Swaziland, Syrian Arab Republic, Tahiti, Taiwan, Tajikistan, Tanzania (United Rep. of), Thailand, Togo, Tokelau, Tonga, Tunisia, Turkey, Turkmenistan, Tuvalu, Uganda, Ukraine, United Arab Emirates, Uzbekistan, Vanuatu, Vietnam, Wallis and Futuna Islands, Western Sahara, Yemen, Zaire, Zambia, Zimbabwe

Average delivery times    Normal: 15-17 business days  
Express: 8-10 business days